

Evaluator's T.O.V.A. Serial #: _____ Degree: _____ Type of practice/setting: _____

PLEASE READ THROUGH FIRST

T.O.V.A.® Beta Evaluation

We, at The TOVA Company, greatly appreciate your taking the time to be a beta tester. Your suggestions and comments are very important to us, as they help us to both evaluate and improve our products.

There are several areas we would like you to cover in your evaluation of the T.O.V.A. software. We would appreciate it if you could respond to as many of the listed areas and then add any comments you might have. Feel free to use additional sheets of paper at any time.

Installation & Setup:

Please tell us about your experience **installing the hardware.**

Likes: _____

Dislikes: _____

Recommendations: _____

Please rate the installation of hardware. (1 = unacceptable, 5 = acceptable, 10 = excellent) 1 2 3 4 5 6 7 8 9 10

Please tell us about your experience **installing the software.**

Likes: _____

Dislikes: _____

Recommendations: _____

Please rate the installation of software. (1 = unacceptable, 5 = acceptable, 10 = excellent) 1 2 3 4 5 6 7 8 9 10

Please tell us your opinion of the **Installation instructions.**

Likes: _____

Dislikes: _____

Recommendations: _____

Please rate the Installation Instructions. (1 = unacceptable, 5 = acceptable, 10 = excellent) 1 2 3 4 5 6 7 8 9 10

Please tell us your OVERALL opinion of the **Installation process.**

Likes: _____

Dislikes: _____

Recommendations: _____

Please rate the Installation. (1 = unacceptable, 5 = acceptable, 10 = excellent) 1 2 3 4 5 6 7 8 9 10

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Test Administration:

Please tell us about your experience **entering new subject data.**

Likes:

Dislikes:

Recommendations:

Please rate entering subject data.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience **entering new session data.**

Likes:

Dislikes:

Recommendations:

Please rate entering session data.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience **administering tests.**

Likes:

Dislikes:

Recommendations:

Please rate administration of tests.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience with the **test instructions.**

Likes:

Dislikes:

Recommendations:

Please rate the test instructions.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience with the **Observation form.**

Likes:

Dislikes:

Recommendations:

Please rate administration of tests.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

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The Report:

Please tell us about your experience **viewing & printing the report.**

Likes:

Dislikes:

Recommendations:

Please rate viewing/printing the report.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about the new **report layout.**

Likes:

Dislikes:

Recommendations:

Please rate the new report layout.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about the **content of the report.**

Likes:

Dislikes:

Recommendations:

Please rate the report content.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience **exporting reports.**

Likes:

Dislikes:

Recommendations:

Please rate the exporting.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience **customizing the report.**

Likes:

Dislikes:

Recommendations:

Please rate the report customizing.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

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Please tell us about your experience **importing T.O.V.A. files.**

Likes:

Dislikes:

Recommendations:

Please rate the Importing.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Ordering Credits:

Please tell us about your experience **ordering credits.**

Likes:

Dislikes:

Recommendations:

Please rate the ordering credits process.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Optional Features:

Please tell us about your experience **customizing the program.**

Likes:

Dislikes:

Recommendations:

Please rate the programs customization.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience **backing up your database.**

Likes:

Dislikes:

Recommendations:

Please rate the backup.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience using the **Customer service notifications.**

Likes:

Dislikes:

Recommendations:

Please rate the clinical support option.

(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

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Please tell us about your experience using the **Interpretation Support** option.

Likes:

Dislikes:

Recommendations:

Please rate the interpretation support option.
(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience using the **Technical Support** option.

Likes:

Dislikes:

Recommendations:

Please rate the technical support option.
(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience using the **Customer Service** option.

Likes:

Dislikes:

Recommendations:

Please rate the customer service support option.
(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Please tell us about your experience using the **Status Window**.

Likes:

Dislikes:

Recommendations:

Please rate the status window.
(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Overall Experience & Review:

Please tell us about your overall experience using this version of T.O.V.A..

Likes:

Dislikes:

Recommendations:

Please rate the new program overall.
(1 = unacceptable, 5 = acceptable, 10 = excellent)

1 2 3 4 5 6 7 8 9 10

Evaluator's T.O.V.A. Serial #: _____ Degree: _____ Type of practice/setting: _____

What would you say are this T.O.V.A. version's best features?

What would you say are this T.O.V.A. version's worst features?

Have you noticed any extraneous or useless features in this T.O.V.A. version (please list)?

Please list new features that you feel should be added to this T.O.V.A. version.

Please describe any problems you encountered in using this product.

Beta Testing Experience:

Please rate your overall experience being a Beta Tester. (1 = unacceptable, 5 = acceptable, 10 = excellent)	1	2	3	4	5	6	7	8	9	10
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Would you recommend this T.O.V.A. to a colleague? _____

Would consider being a Beta Tester again? _____ Why?:

Thank you for your time and efforts.