

## TEST OF VARIABLES OF ATTENTION (T.O.V.A.®) International Order Form

**SENDING OPTIONS:** Mail: The TOVA Company  
1832 Scott Rd Ste C5  
Freeland, WA 98249-9475

Fax: (800) 452-6919 or (562) 594-7770  
For assistance, call: (800) 729-2886 or (562) 594-7700

Email: [info@tovatest.com](mailto:info@tovatest.com)

Ship To: Attention: _____ Address: _____ _____ _____ _____ Clinical Contact: _____ Degree/License: _____ Clinical Email: _____ Clinical Phone: _____ Clinical Fax: _____	Bill To: Attention: _____ Address: _____ _____ _____ _____ Billing Contact: _____ Dept/Title: _____ Billing Email: _____ Billing Phone: _____ Billing Fax: _____
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Type of Facility/Setting: \_\_\_\_\_

How did you hear about T.O.V.A.?  Internet  Colleague  Patient  Conference: \_\_\_\_\_  Workshop  
 Mailer  Email  Other: \_\_\_\_\_

<p><b>MATERIALS:</b></p> <p><input type="checkbox"/> <b>T.O.V.A. Kit (\$895.00 each)</b> QTY: _____                  Full T.O.V.A. kit with T.O.V.A. USB hardware, manuals, installation media, and five test credits.<sup>1</sup>  <b>Operating System(s):</b> <input type="checkbox"/> Mac OS <input type="checkbox"/> Windows</p> <p><input type="checkbox"/> <b>T.O.V.A. Laptop Bundle (\$1495.00 each)</b> QTY: _____                  The T.O.V.A. Laptop Bundle consists of a fully installed TOVA kit with five test credits on a refurbished Windows 10-based laptop computer.<sup>1</sup>                  Note: laptop support is via refurbished laptop provider.</p> <p>Total from above: \$ _____</p> <p>Additional Test Credits<sup>1</sup>: \$10.00 each                  QTY: _____ x \$10.00 = \$ _____</p> <p>Shipping*: \$ _____</p> <p style="text-align: right;">Sub-Total: \$ _____</p> <p>Promo Code: _____</p> <p>All Funds are US currency. <b>Total: \$</b> _____</p> <p><b>*Shipping:</b> Minimum \$80.0 US. Minimum \$80.00 for International shipments. Contact The TOVA Company for exact shipping. Shipping does not include any duties, taxes, or fees that may occur with customs.</p> <p><sup>1</sup> Additional test credits are purchased through The TOVA Company and are \$10 each (less with bulk order of credits).</p>	<p><b>ADDITIONAL MATERIALS</b> (Optional, not Included with kits)</p> <p><input type="checkbox"/> External Speakers (Set) \$ 29.95</p> <p><input type="checkbox"/> T.O.V.A. flash drive \$ 29.95</p> <p><input type="checkbox"/> Laptop Only (refurbished) \$600.00</p> <p><input type="checkbox"/> Generic VGA Monitor \$100.00</p> <p><input type="checkbox"/> T.O.V.A. Sync Interface \$300.00                  The T.O.V.A. Sync Interface allows users to precisely synchronize events in the T.O.V.A. test with other lab or clinical equipment.</p> <p><b>PAYMENT:</b></p> <p><input type="checkbox"/> Check or Money Order, payable: <b>The TOVA Company</b></p> <p><input type="checkbox"/> PURCHASE ORDER (P.O. _____)</p> <p><input type="checkbox"/> PayPal: Account ID: _____</p> <p><input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover <input type="checkbox"/> American Express</p> <p>Card Holder Name: _____</p> <p>Cardholder Billing Address: <input type="checkbox"/> Same as above</p> <p>_____</p> <p>_____</p> <p>Card #: _____</p> <p>Expiration Date: MO _____ YR _____</p> <p>Card Verification Number (3/4 digits on front/back): _____</p> <p><input type="checkbox"/> I authorize The TOVA Company to retain the above credit card information for future purchases and billing.</p> <p>Authorized Signature: _____</p>
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## TEST OF VARIABLES OF ATTENTION (T.O.V.A.®) International Ordering Information

**System Requirements Check:** Please make sure you have verified your computers compatibility with the T.O.V.A.. There are two ways to setup and launch T.O.V.A.: EAV (External Audio Video) or PTE (Precision Test Environment). Your computer's specifications will dictate which way can be used. PTE launches its own image environment, using built-in displays and speakers, where it takes control of the pc in order to maintain our accurate timing and in order to do this the system requirements are very specific. Please verify your computers with the PTE system requirements if you want to run this way. The other way T.O.V.A. can be setup and launched is EAV, uses an external display and speakers plugged directly into the T.O.V.A. USB device so it can communicate directly to the attached monitor and speakers. The computer system requirements for this method is not very strict because the timing is controlled by the TOVA hardware, away from the pc. Access to an external monitor and external speakers are required, which could mean a second display and speakers would be needed for some laptops and all-in-one pcs.

The system requirements are located on our website: <https://www.tovatest.com/store/>

**Additional Test Credits:** Test credits are used by the T.O.V.A. program whenever a test has been given in order to receive results. T.O.V.A. kits come with 5 test credits ready to be used. Additional scoring credits are purchased through The TOVA Company. Cost per scoring credit, after the initial five, is \$10.00 USD each. There are Special Rate Programs available for selected Research, Training, Educational, & Government facilities, however, pre-approval is required and there is an application process. Please contact The TOVA Company for more information.

**Shipping:** International orders cost \$80.00 USD minimum and are based weight and destination shipped using Federal Express International Priority. Expedited processing is available for additional cost. The TOVA Company is not responsible for any taxes, duties, or fees that may occur with customs.

**Schedule:** Most orders placed before 11AM Friday are processed and shipped that week pending verification and inventory. Actual FedEx delivery time can vary with customs. International ETA is not available due to customs.

**Returns:** The TOVA Company offers a 30-day money back guarantee on the T.O.V.A. kit and unused test credits purchase with the kit. If you are not satisfied for any reason, simply return the complete kit within 30 days of purchase for complete refund (less shipping & any additional tests used). Test credits purchased after the initial purchase of the kit are non-refundable.

**Warranty:** Your TOVA device and hardware ("Product") are warranted against defects in materials and workmanship for a period of one (1) year from the date of original purchase ("Warranty Period"). If a defect arises during Warranty Period, the TOVA Company will replace the Product at no charge.

This warranty excludes damage resulting from abuse, accident, modifications, unauthorized repairs or other causes that are not defects in materials and workmanship. If the TOVA Company receives the Product and it is determined the damage resulted from these other causes, we will charge you for the full cost of the replacement part plus shipping.

**Payment:** The TOVA Company accepts American Express, Visa, MasterCard and Discover credit, PayPal, checks, or money orders. See [Payment Terms](#) for more details. Please make checks or money orders payable to **THE TOVA COMPANY**. We accept U.S. dollars only. Do not send cash.

**Purchase Order Customers:** If a proforma invoice or quote is needed, please contact The TOVA Company, we will be happy to provide any information you require. Please send hard copy of purchase order with order.

**Bank Check or Wire Payments:** Senders are responsible for any fees, deductions, or currency exchange shortages that may be removed from payments before they are received by The TOVA Company. Please specify to your bank or institution to state/write "**ALL CHARGES OURS**" or "**NO CHARGES FOR BENEFICIARY**" (written in English and *YOUR* language if different) in your sending instructions.

<b>Bank Name:</b>	US BANK
Banker Branch:	US BANK WASHINGTON, SEATTLE, WA
Sort Code / IBAN No./ SWIFT CODE:	USBKUS44IMT
Account Number:	Contact The TOVA Company
ABA Routing Number:	Contact The TOVA Company

### Guidelines for Completing the Order Form:

**Billing information:** For all invoicing, please complete the billing information section. For telephone number, use the accounting department or contact.

**Credit Card Information:** To avoid processing or shipping delays, please use the cardholder's information from the credit card statement.

**Shipping & Billing Information:** The shipping and billing contact, address and phone numbers must be verifiable in an online telephone directory or internet search.

**User Information:** If the end user is not listed in billing or shipping contacts, please include them somewhere on the form so that we can provide effective service and support.

**Delivery:** To complete a secure shopping experience, all deliveries may require a signature upon receipt.