

TEST OF VARIABLES OF ATTENTION (T.O.V.A.®) Order Form Page 2

SENDING OPTIONS: Scan to email: sales@tovacompany.com Fax: (800) 452-6919 or (562) 594-7770

Mail: 222 Anthes Ave, Ste 101, Langley, WA 98260 Phone: (800) 729-2886 or (562) 594-7700

Ship To: _____

Attention: _____

Address: _____

Clinical Contact: _____

Degree/Speciality: _____

Setting: (private, hospital, VA, etc). _____

Clinical Email: _____

Clinical Phone: _____

T.O.V.A. Owner: _____

Email: _____

Phone: _____

How did you hear about T.O.V.A.? _____

Bill To: _____

Tax ID/VAT: _____

Send Invoices By: Email Mail

Billing Email: _____

Billing Address: Same as shipping

Billing Contact: _____

Billing Phone: _____

Website: _____

T.O.V.A. 9 Reports should only be interpreted by qualified professionals.

Visit www.tovatest.com/system-requirements for the latest T.O.V.A. 9 Kit System Requirements.

Additional Test Credits: Test credits are used by the T.O.V.A. program whenever a test saved in order to produce a report. T.O.V.A. kits come with 5 test credits. Additional test credits are purchased through The TOVA Company. Cost per test credit, after the initial five, is \$15.00 USD each. There are Special Rate Programs available for selected Research, Training, & Educational facilities, but pre-approval is required, and there is an application process. Please contact srp@tovacompany.com for more information.

Schedule: Most orders are processed and shipped within three business days of receiving the order, pending verification and available inventory.

Returns: The TOVA Company offers a 30-day, money-back guarantee on the T.O.V.A. kit and unused test credits purchased with the initial kit order. If you are not satisfied for any reason, simply return the complete kit within 30 days of purchase for a complete refund (less shipping & cost of any test credits used).

Test credits purchased after the initial purchase of the kit are non-refundable.

Warranty: Your T.O.V.A. hardware ("Product") is warranted against defects in materials and workmanship for a period of one (1) year from the date of original purchase ("Warranty Period"). If a defect is reported during the Warranty Period, the TOVA Company will replace the Product at no charge. This warranty excludes laptops, and damage resulting from abuse, accident, modifications, unauthorized repairs or other causes that are not defects in materials and workmanship. If the Product is returned to the TOVA Company and it is determined the damage resulted from these other causes, you will be charged for the full cost of the replacement part(s) plus shipping.

2-Year Extended Warranty: An additional two (2) years warranty (3 years total) is available. It must be purchased within 30 days of original order.

Purchase Order Customers: If a quote is needed, please contact The TOVA Company, we will be happy to provide any information you require. Please send a copy of the purchase order with your order form.

Bank Check or Wire Payments: Please contact The TOVA Company for bank wire information at receivables@tovacompany.com. Wire fee of \$25 will be on your invoice. Bank Checks received that incur an exchange rate fee will be invoiced for payment. Senders are responsible for any fees, deductions, or currency exchange shortages that may be removed from payments before they are received by The TOVA Company. Please specify to your bank or institution to state/write "ALL CHARGES OURS" or "NO CHARGES FOR BENEFICIARY" (written in English and YOUR language if different) in your sending instructions.

Questions? (800) 729-2886 or (562) 594-7700

For office use only:

Kit Serial #: _____

Microswitch #: _____

Office signature: _____

Date: _____ M16 A