

TEST OF VARIABLES OF ATTENTION (T.O.V.A.®) UPGRADE Order Form Page 1

SENDING OPTIONS: Scan to email: sales@tovacompany.com Fax: (800) 452-6919 or (562) 594-7770

Mail: 222 Anthes Ave, Ste 101, Langlely, WA 98260 Phone: (800) 729-2886 or (562) 594-7700

PLEASE UPGRADE T.O.V.A. Serial # _____. By upgrading, I agree to the following conditions:

- My account is paid in full.
• The old T.O.V.A. microswitch and box (hardware) will be returned to The TOVA Company within fourteen (14) days of my new T.O.V.A. arriving, using the return label and envelope provided by The TOVA Company. Return label provided for domestic customers only.
• If the old hardware is not received within 20 days of receipt of new hardware, I will be charged an additional \$500.
• Test credits remaining on returned hardware will be transferred to my new T.O.V.A. Returned hardware that is unreadable will not have test credits transferred.

MATERIALS:

_____ T.O.V.A. 9 Kit- \$395.00 per upgraded kit Operating System(s) Mac Windows

Consists of T.O.V.A. 9 USB device, microswitch, manuals, installation media, five test credits, and a one-year guarantee.

OPTIONAL MATERIALS:

_____ 2-year extended warranty (3 years total)- \$199.00 (See terms in guarantee and extended warranty section below)

_____ Additional microswitch- \$199.00

_____ Refurbished Microsoft Surface Go with T.O.V.A. software installed- \$700.00 (check for availability)

Total from above: \$ _____

WA, MN, WI residents include Sales Tax: \$ _____

Additional Test Credits: billed at your existing rate QTY: _____ \$ _____

Shipping*: \$ _____ (U.S. FedEx Ground: Kit \$39.95+, with laptop \$69.95+; FedEx International: Kit \$80+)

Subtotal: \$ _____

Total: \$ _____ (All funds are US currency)

PAYMENT:

Cardholder Name: _____

Cardholder Billing Address: _____ Same as shipping address

Visa, MasterCard, Discover, or American Express Card #: _____

Expiration Date: _____ Card Verification Number (3/4 digits on front/back): _____

EasyPay: I authorize The TOVA Company to retain and charge the above credit card for future purchases and for test credit orders made through the T.O.V.A. software.

Email me a link to pay online: _____

Purchase order: _____ *Must include hard copy of purchase order.

Check or Money Order payable to: The TOVA Company

Signature Required Date

Questions? (800) 729-2886 or (562) 594-7700

Australia, Canada, European Union, United States



TEST OF VARIABLES OF ATTENTION (T.O.V.A.®) UPGRADE Order Form Page 2

SENDING OPTIONS: Scan to email: sales@tovacompany.com Fax: (800) 452-6919 or (562) 594-7770

Mail: 222 Anthes Ave, Ste 101, Langley, WA 98260 Phone: (800) 729-2886 or (562) 594-7700

Ship To: _____

Attention: _____

Address: _____

Clinical Contact: _____

Degree/Specialty: _____

Setting: (private, hospital, VA, etc). _____

Clinical Email: _____

Clinical Phone: _____

Owner: _____

Email: _____

Phone: _____

Bill To: _____

EIN/Tax ID: _____

Invoices are sent by email

Billing Email: _____

Billing Address: Same as shipping

Billing Contact: _____

Billing Phone: _____

Website: _____

T.O.V.A. 9 Reports should only be interpreted by qualified professionals.

Visit www.tovatest.com/system-requirements for the latest T.O.V.A. 9 Kit System Requirements.

Additional Test Credits: Test credits are used by the T.O.V.A. program whenever a test saved in order to produce a report. T.O.V.A. kits come with 5 test credits. Additional test credits are purchased through The TOVA Company. Cost per test credit, after the initial five, is the existing rate you were paying at the time of upgrade.

Schedule: Most orders are processed and shipped within three business days of receiving the order, pending verification and available inventory.

Returns: The TOVA Company offers a 30-day, money-back guarantee on the T.O.V.A. kit and unused test credits purchased with the initial kit order. If you are not satisfied for any reason, simply return the complete kit within 30 days of purchase for a complete refund (less shipping & cost of any test credits used).

Test credits purchased after the initial purchase of the kit are non-refundable.

Guarantee: Your T.O.V.A. hardware ("Product") is guaranteed against defects in materials and workmanship for a period of one (1) year from the date of original purchase ("Guarantee Period"). If a defect is reported during the Guarantee Period, the TOVA Company will replace the Product at no charge. The replacement product would be under guarantee for the remaining time period from the original purchase guarantee or warranty. This guarantee excludes laptops, and damage resulting from abuse, accident, modifications, unauthorized repairs or other causes that are not defects in materials and workmanship. If the Product is returned to the TOVA Company and it is determined the damage resulted from these other causes, you will be charged for the full cost of the replacement part(s) plus shipping.

2-Year Extended Warranty: An additional two (2) years warranty (3 years total) is available. It must be purchased within 30 days of original order.

Purchase Order Customers: If a quote is needed, please contact The TOVA Company, we will be happy to provide any information you require. Please send a copy of the purchase order with your order form.

Bank Check or Wire Payments: Please contact The TOVA Company for bank wire information at receivables@tovacompany.com. Wire fee of \$25 will be on your invoice. Bank Checks received that incur an exchange rate fee will be invoiced for payment. Senders are responsible for any fees, deductions, or currency exchange shortages that may be removed from payments before they are received by The TOVA Company. Please specify to your bank or institution to state/write "ALL CHARGES OURS" or "NO CHARGES FOR BENEFICIARY" (written in English and YOUR language if different) in your sending instructions.

Questions? (800) 729-2886 or (562) 594-7700

For office use only:

Kit Serial #: _____

Microswitch #: _____

Office signature: _____

Date: _____ M3 B